Limitations on Warranty and Liability

This product is intended for use with Lightwave Research Fog Generators. For best results, use only ATMOSPHERES Cold Flow Formula Lighting Enhancement Fluid. Manufacturer disclaims any and all liability for the misuse of this product and/or ATMOSPHERES Lighting Enhancement Fluid.

Getting Help

High End Systems℠ Service provides a help line should you encounter problems during your installation or initial operations. Currently, service hours are 9 a.m. to 6 p.m. (CST), Monday through Friday. Service numbers are:

1-800-890-8989
24 hour Voice Mail–(512) 837-3063
Fax–(512) 834-9195

If you need emergency after-hour technical support, call 1-800-890-8989.

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Patents Pending

Coldflow User Manual
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Introduction

The Coldflow Liquid (L) CO₂ Exchanger module is a device that uses an innovative and cost effective cooling technique to create a low lying fog effect.

The Coldflow LCO₂ Exchanger module is capable of converting immense volumes of fog into dense, pure white clouds of low lying fog. The Coldflow unit can create a wide range of low lying fog effects; from a continuous layer to a gigantic cloudburst.

Outstanding results can be achieved when you use the Coldflow unit with the Lightwave Research F-100 Performance Fog Generator and ATMOSPHERES Cold Flow Formula Lighting Enhancement Fluid.

How to Use This Guide

This guide describes how to plan ahead before using the Coldflow System, gives a detailed description of all system components, provides step by step instructions for safe operation of the system, lists important safety precautions and warnings, explains basic troubleshooting techniques, and lists the appropriate service personnel contacts available for technical support.

Chapter 1, Preliminary Planning, describes preliminary planning steps for the Coldflow System.

Chapter 2, Description the Coldflow System, provides a brief overview of the Coldflow System principle and a detailed description of the Coldflow unit with illustrations.

Chapter 3, Operating the Coldflow System, describes how to safely operate the Coldflow unit for maximum performance.

Chapter 4, Warnings and Precautions, describes the possible hazards associated with using the Coldflow System.

Chapter 5, Solving Problems, explains how to test for errors and isolate problems when using the Coldflow LCO₂ Exchanger Module.

Appendix A, Warranty and Conditions
Chapter 1
Preliminary Planning

Unpacking the Coldflow Unit

The shipping carton that contains the Coldflow unit includes the following three items:

Detachable Remote Control Unit

A detachable Remote Control unit is mounted piggy-back style on the Coldflow unit. You can easily remove it from the Coldflow unit by unscrewing the four #8 sheet metal mounting screws. This allows you to mount the Remote Control unit in a remote rack for operation of the unit at a distance of up to twenty-five feet.

Note: Fifty foot and one-hundred foot cables are also available to further extend the Remote Control.

Fitting Wrench

The factory ships the Coldflow unit with a 29 mm (11/8 inch) fitting wrench for connecting and disconnecting the Coldflow unit's transfer hose to and from the LCO₂ valve located on the LCO₂ tank.

User Guide

For your safety, it is important that you read this Coldflow User Guide thoroughly prior to operation of the Coldflow unit. Please heed all warnings and precautions listed in this guide and the warning labels on the Coldflow unit. LCO₂ is a potentially dangerous substance. Exercise caution at all times when using.

Important Note: If your shipping carton does not include all of the items listed above, contact your High End Systems dealer or distributor immediately.
**Coldflow Unit Power Requirements**

100-120 VAC, 50/60 Hz, .5 Amps (500 mA) (P/N 15010004)

200-240 VAC, 50/60 Hz, .25 Amps (250 mA) (P/N 15010005)

**Operating Environment**

Use the *Coldflow* unit in a still air environment for optimum performance. Note that disturbances caused by strong air currents, for example, fans, wind, air conditioning, and so on, could alter the low-lying fog effect.

**Obtaining the Proper Type of Liquid CO₂ Tank**

It is important that you obtain the proper type of LCO₂ tank for safe operation of the *Coldflow System*. LCO₂ tanks are available from many welding supply dealers and other dealers who supply common inert gasses.

Please give the following specifications to your LCO₂ supplier when placing an order for the delivery of an LCO₂ tank. For assistance, contact your High End Systems dealer or distributor.

**Tank Type**

- 50 lb CO₂ tank (commonly referred to as a Siphon Cylinder or Dip Tube)
- Portable Cryogenic VGL Cylinder (commonly referred to as a Dewar)

**Tank Pressure**

50 lb tank

- Maximum Operating Pressure: 69 BAR (1000 psig)

Dewar tank

- Maximum Operating Pressure: 30 BAR (435 psig)
- Minimum Operating Pressure: 20 BAR (290 psig)

**Tank Valve Fittings**

- CGA 320 fittings (U.S.A. Standard)

  **Note:** Clearly mark the liquid valve port on the LCO₂ tank.
Chapter 2
Description of the Coldflow System

How it Works
1. When you enable the Coldflow unit remote control, the cryogenic solenoid valve opens, allowing LCO₂ to enter the containment chamber, where the unit stores it as dry ice.

2. Then, after you adequately charge the containment chamber (approximately five minutes), the thermal sensor provides feedback through the electronics to maintain a sufficient operating temperature.

3. After the chamber is cooled to a sufficiently low temperature, you enable the fog generator (when ready for fog).

4. When the fog passes through the cooling tunnel, it is cooled by the exchanger fins which produce a low-lying fog effect.

5. Low temperatures cause the condensation of water on the outer surface of the cooling tunnel.

6. The condensed water collects in the drip pan, and is evaporated by the condensate heater. See Figure 2.1.

![Diagram of the Coldflow System]

Figure 2.1: The Coldflow System
Assembled Unit Dimensions
(including handles & hardware)

- 31 cm (12.0 inch) Height
- 32 cm (12.5 inch) Width
- 56 cm (22.0 inch) Length

Figure 2.2: The Coldflow Unit

Electronics

- When you engage the ENABLE button, the electronic timer override in the Coldflow unit allows an initial, thorough, LCO₂ charge. The unit charges for approximately five minutes after it reaches its regulated temperature.
• The unit automatically engages its condensate heater when it is connected to a power supply.

• The Coldflow unit's temperature is maintained by thermocouple temperature control.

• The Check LCO₂ Supply LED notifies you when the LCO₂ supply tank is empty or possibly the operating pressure is below minimum operating pressure. This LED illuminates after approximately 20 minutes if there is no LCO₂ flow to the flow valve.

**Weight**

• 18 Kg (40 lb)

**Exchanger LCO₂ Maximum Capacity**

• 2.3 Kg (5 lb)

**Controls and Indicators**

All controls and indicators are located on the detachable Remote Control panel: 1) Enable Switch, 2) Enable LED, 3) Cooling LED, 4) Ready LED, and 5) Check LCO₂ Supply LED. For a complete description of these controls and indicators, refer to the Remote Control description in this section of the User Guide.

**Remote Control Extension Cable**

The Remote Control is connected to the Coldflow unit via a six conductor, 7.6 meter (25 ft) extension cable. This cable plugs into the locking six pin din plug located inside the remote cable housing, beneath the Remote Control unit, on the top panel of the Coldflow unit. You access the cable by removing the four #8 sheet metal mounting screws and lifting the Remote Control unit up and out of the unit. NOTE: 15.3 meter (50 ft) and 30.5 meter (100 ft) cables are also available to further extend the remote. Contact your High End Systems dealer or distributor for further details.
Remote Control Unit

This section describes the Remote Control unit front panel.

Figure 2.3: Remote Control Unit

1. **Enable Switch**: Engages electronics and LCO₂ valve. Press the enable switch at any time during operation to reset the unit’s internal timer. This allows the unit to cool to its optimum operating LCO₂ charge.

2. **Enable LED**: Displays enable switch status.

3. **Cooling LED**: Indicates that the LCO₂ flow valve is engaged; the unit is in the process of cooling.

4. **Ready LED**: Indicates the Coldflow unit is at its optimum operating temperature.

5. **Check LCO₂ Supply LED**: Indicates that there is an empty tank or a problem with the LCO₂ flow.

6. **Four #8 Sheet Metal Mounting Screws**: Secure the Remote Control unit to the top panel of the Coldflow unit. Remove these screws to place the Remote Control unit in a remote rack for operation of the Coldflow unit at a distance of up to 7.6 meters (25 ft).
Chapter 3
Operating the Coldflow System

This chapter explains how to connect the Coldflow LCO₂ Exchanger Module to the LCO₂ tank and then how to operate the Coldflow system. It assumes that you have acquired the proper type of tank with the correct type of connection adaptor fitting (if necessary) to attach to the Coldflow unit’s transfer hose.

Caution: For safe operation of the Coldflow unit, please read all of the information, instructions, and precautions relating to the operation of this unit thoroughly before installation and use.

Step 1: Stabilize the System

Place the Coldflow unit and the LCO₂ tank on a stable surface. Place the LCO₂ tank valve end up and secure it from falling.

Step 2: Insulate the Transfer Hose

Unwind the metal transfer hose attached to the top of the Coldflow unit. The transfer hose supplied with the unit is 2.1 meters (7 ft) long. If you desire to move the LCO₂ tank farther away from the unit, additional transfer hose can be purchased in 7.6 meter (25 ft) increments. Contact your High End Systems Dealer/Distributor for more information.

Note: Keep in mind that the longer the transfer hose, the longer it takes the Coldflow unit to reach its optimum operating temperature. Refer to Step 5, Using a Longer Transfer Hose, for details.

Insulating the 2.1 meter (7 ft) transfer hose is not essential (See note on Page 10). If you desire to insulate the transfer hose use common pipe insulation as specified in this step. You can purchase this type of insulation at most hardware or plumbing supply stores. It usually comes in tubes that are split down one side for easy wrap-around installation. Refer to Figure 3.1: Example of Proper Insulation Material.

Operating the Coldflow System 9
Figure 3.1: Example of Proper Insulation Material

**Insulation Specifications**

**Type:** Elastomeric (Rubber or Polyethylene)

**Size:** Nominal ID 16 mm (5/8")

<table>
<thead>
<tr>
<th>Wall Thickness</th>
<th>Insulation Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>13 mm (1/2 inch)</td>
<td>R3.0</td>
</tr>
<tr>
<td>19 mm (3/4 inch)</td>
<td>R4.9</td>
</tr>
<tr>
<td>25 mm (1 inch)</td>
<td>R7.2</td>
</tr>
</tbody>
</table>

Wrap the insulation around the metal transfer hose which attaches the Coldflow unit to the LCO₂ tank.

Tape or glue the insulation in place.

**Note:** Although it is not necessary for successful operation of the Coldflow unit, it is highly recommended that you insulate the transfer hose. Insulation prevents the hose from heating due to the external room temperature. Insulation will reduce the time involved in cooling the unit and will prevent frost build up on the hose. Insulation also protects the operator from possible injury resulting from exposure to the very cold surface of the hose during operation.

10  Step 2: Insulate the Transfer Hose
Step 3: Attach Coldflow Unit to the LCO₂ Tank

Attach the transfer hose from the Coldflow unit to the liquid valve on the LCO₂ tank using the 29 mm (11/8 inch) fitting wrench provided with the Coldflow unit.

Install the nylon washer supplied with the unit in the tank/transfer hose connection to insure a positive seal.

Connect the CGA 320 transfer hose nut to the CGA LCO₂ port on the tank and tighten it securely; the liquid valve on the tank is clearly marked. Slowly turn on the LCO₂ valve, allowing the transfer hose to pressurize.

Step 4: Enable the Coldflow Unit

Press the ENABLE button on the Remote Control unit. This starts the unit's internal timer and begins the cooling process.

The ENABLE LED on the Remote Control unit lights. This LED remains lit until you press the ENABLE button again to disable the control electronics.

The COOLING LED on the Remote Control lights.

Step 5: Allow Unit to Reach Optimum Temperature

When you are using the 2.1 meter (7 ft) transfer hose supplied with the unit, allow the Coldflow unit to charge for approximately five minutes before use to ensure optimum performance. The unit's built in timer override allows the LCO₂ cooling chamber to charge for approximately five to fifteen minutes, depending upon the length of the transfer hose.

During this charging period, the COOLING LED on the Remote Control is lit. Once the unit reaches its regulated temperature, it continues to charge for five minutes.

When the unit is fully charged, the READY LED on the Remote Control lights.
Using a Longer Transfer Hose

When using a longer transfer hose than the hose supplied with the unit, you will need more time for the unit to reach its optimum LCO₂ charge. You can lengthen the transfer hose in 7.62 meter (25 ft) increments.

Since the original 2.1 meter (7 ft) transfer hose is permanently attached to the unit, remember to add 2.1 meters (7 ft) to the length of the extension hose when you are calculating the total distance between the unit and the LCO₂ tank. For example, with a 7.6 meter (25 ft) extension hose, you will have a total of 9.8 meters (32 ft) of transfer hose.

Step 6: Position the Fog Machine

Place the outlet of the fog machine 8 cm - 13 cm (3 - 5 inches) from the inlet opening of the Coldflow unit, directing the fog into the cooling tunnel of the unit. Refer to Figure 3.2 for proper positioning of the fog machine.

Note: For best results, use atmospheric enhancement fluids designed for low lying fog effects.

Figure 3.2: The Coldflow System
Step 7: Engage the Fog Generator

Turn on the fog generator and allow it to warm up. When the fog generator is ready, turn on the fog. Adjust the amount of fog passing through the Coldflow unit to create the desired low lying fog effect.

Step 8: Shut Down the System

Press the ENABLE button on the remote control to disengage the unit. This stops the flow of LCO₂.

Leave the unit power connected so that the condensate heater will evaporate any water that has collected in the drip pan.

Note: It is not necessary to disconnect the LCO₂ tank when using the unit in a permanent installation.

Step 9: Disconnect the System

To prepare the unit for transport, disconnect it from the LCO₂ tank as explained in this step. It is important that you take precautions during the disconnection procedure.

Warning: Wear safety glasses and gloves during the disconnection procedure to protect yourself from contact with low surface temperatures and any escaping CO₂.

1. Turn the valve on the LCO₂ tank to the closed position.

2. Then, using the fitting wrench supplied with the Coldflow unit, disconnect the transfer hose from the LCO₂ tank. First, loosen the fitting allowing the LCO₂ transfer line to depressurize slowly before completing the disconnection.

3. In most instances, all of the water in the drip pan will evaporate. However, if the unit is used for a prolonged period, you may need to drain the unit before moving it.
To remove any unevaporated water from the unit unstop the drain plug and transfer the water to an appropriate container. Refer to Figure 3.3: Rear Panel of the Coldflow Unit.

Figure 3.3: Rear Panel

Caution: The Flow Inlet/Outlet grill areas may be very cold.

Using the Coldflow Unit Without LCO₂ Tank Attached

You can charge the Coldflow unit with LCO₂ while detached from the LCO₂ tank, and use it in a remote location.

A sufficiently charged unit produces a low-lying fog effect for approximately 30 minutes at ambient temperatures of approximately 24°C (75°F).

1. Charge the unit to its maximum capacity of 2.3 Kg (5 lb) with LCO₂ following Steps 1 through 5 at the beginning of this section.

2. Disconnect the unit from the LCO₂ tank. Follow Step 9 previously described in this section. Remember to be cautious when disconnecting the transfer hose from the LCO₂ tank.

3. Transport the unit to the remote location where it will be used.

4. Set up and engage the fog generator as described previously in Steps 6 and 7 of this section.
Chapter 4
Warnings and Precautions

Please observe the following warnings and precautions when handling and working with the Coldflow system,

- Please note and heed all of the WARNING labels on the Coldflow unit, the LCO₂ tank, and the fog generator.
- This product is intended for use with Lightwave Research Fog Generators. For best results, use only Atmospheres Cold Flow Formula Lighting Enhancement Fluid. Manufacturer disclaims any and all liability for the misuse of this product and/or Atmospheres Lighting Enhancement Fluid.
- Do not install this product directly above an audience.
- Use the Coldflow system in adequately ventilated areas.
- High concentrations of CO₂ in unventilated areas may cause asphyxiations.
- Do not use concentrated levels of fog above shoulder height.
- To avoid the possibility of suffocation, do not allow children or small animals to be completely enveloped in the fog.
- The maximum operation pressure is 69BAR (1000 psig).
- Before disconnecting the unit from supply tank, turn off the LCO₂ tank supply valve. Refer back to Step 9 in Chapter 3.
- After the tank supply valve is closed, the transfer line may remain under high pressure.
- Unevaporated liquid may spill from vents.
- Grill areas on the Coldflow unit may be very cold.
- There are no user serviceable parts inside the Coldflow unit.
- The Coldflow system is not designed for residential use.
- When used on a smooth surface, surrounding area may become slippery when wet. Use appropriate precautions.
- Please refer servicing to qualified personnel.
Chapter 5
Solving Problems

Problem 1:
The LEDs on the remote control unit do not illuminate when the ENABLE is engaged.

Solutions:
Check power supply connection and remote din connection.

• If either is disconnected, re-establish the respective connection accordingly.

• If neither is disconnected, refer servicing to qualified technician.

Problem 2:
The Check LCO₂ Supply LED illuminates.

Solutions:
• Check the LCO₂ tank level. If the tank is empty, replace as needed.

• Check tank pressure. If the Dewar tank pressure is below 20 BAR (290 psig) and the READY LED does not illuminate in the specified time considering any extension hose, contact your LCO₂ tank supplier for assistance or refer to technical bulletin: Cryogenic Dewar Vessels - Pressure Regulation and Adjustments.

• If the LCO₂ tank level and pressure are sufficient, refer servicing to qualified technician.

Any Other Problems:
For any other problems, contact a qualified service technician at your dealer or distributor.
Appendix A
Warranty and Conditions

Unpacking

Saving the Shipping Materials

Do not discard the Coldflow shipping carton and packing materials. The shipping carton and packing materials are specifically designed to protect this product during transport.

If you ever need to return a product for repair or maintenance, you must return it in its original shipping carton and packing materials. You will be billed for a new shipping carton and new packing materials if you return your Coldflow unit in a non-factory shipping carton with non-factory packing materials.

Note: Before sending anything to the factory, be sure to call your HES Dealer/Distributor for a Return Authorization Number (RA#). Any goods shipped without an RA number will be refused at the factory.

Inspecting the Contents

Carefully remove the contents of each shipping carton and inspect for signs of freight damage. If any such damage is found, you need to notify both the shipping agent and the sales agent immediately.

Any damage incurred in shipping is the responsibility of the carrier. In the case of hidden damage, a claim should be made as soon as discovered and all packing material retained for inspection.

Note: Freight Damage Claims are invalid for fixtures or controllers shipped in non-factory shipping cartons and packing materials.
Limited Warranty

Unless otherwise stated, your product is covered by a one year parts and labor limited warranty. If the warranty registration form provided with this equipment is filled out and faxed or mailed to High End Systems, Inc., and received within 60 days of invoice date, the one year parts and labor limited warranty will be extended one additional year, for a total of two years. Dichroic filters and Lithopatterns™ are not guaranteed against breakage or scratches to coating. It is the owner's responsibility to furnish receipts or invoices for verification of purchase, date, and dealer or distributor. If purchase date cannot be provided, date of manufacture will be used to determine warranty period.

Returning an Item Under Warranty for Repair

It is necessary to obtain a Return Authorization Number (RA#) from your dealer/point of purchase BEFORE any units are returned for repair. The manufacturer will make the final determination as to whether or not the unit is covered by warranty. Lamps are covered by the lamp manufacturer's warranty.

Any Product unit or parts returned to High End Systems must be packaged in a suitable manner to ensure the protection of such Product unit or parts, and such package shall be clearly and prominently marked to indicate that the package contains returned Product units or parts and with a Returned Authorization (RA#) number. Accompany all returned Product units or parts with a written explanation of the alleged problem or malfunction.

*Please note:* Freight Damage Claims are invalid for fixtures shipped in non-factory boxes and packing materials.
Freight

All shipping will be paid by the purchaser. Items under warranty shall have return shipping paid by the manufacturer only in the Continental United States. Under no circumstances will freight collect shipments be accepted. Prepaid shipping does not include rush expediting such as airfreight. Airfreight can be sent customer collect in the Continental United States.

REPAIR OR REPLACEMENT AS PROVIDED FOR UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HIGH END SYSTEMS, INC. MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, WITH RESPECT TO ANY PRODUCT, AND HIGH END SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. HIGH END SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE, INCLUDING LOST PROFITS, SUSTAINED OR INCURRED IN CONNECTION WITH ANY PRODUCT OR CAUSED BY PRODUCT DEFECTS OR THE PARTIAL OR TOTAL FAILURE OF ANY PRODUCT REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUCH DAMAGE WAS FORESEEN OR UNFORESEEN.

Warranty is void if the product is misused, damaged, modified in any way, or for unauthorized repairs or parts. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.