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	<b>Hog iPC Software Upgrade Failures</b>	23-Nov-09	Rev A

This document contains instructions for upgrading early model Hog iPC consoles that are failing during Hog3PC upgrades due to an insufficient amount of console memory to perform the upgrade.

You can identify whether your Hog iPC requires the procedure by clicking on the system info tab in the control panel of Hog3PC and checking the reported amount of total memory. If the console reports 512MB or less then you will need to follow the procedure below to enable your Hog iPC to upgrade to the latest Hog3PC software.

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- 1) Attach a keyboard to the console and power on the console.
  - 2) During the boot process, press and hold the DELETE key.
  - 3) When prompted to enter the BIOS password: [hesipc](#).
  - 4) The BIOS Setup Utility will open.
  - 5) Navigate to the advanced tab, select chipset, and change the **video frame buffer** size or **onboard video memory** to **8MB**.
  - 6) Press F10 to Save changes and exit the BIOS Setup Utility.
  - 7) Once saved, the console will boot as normal and you should now be able to install the latest version of Hog3PC.
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If problems persist, please contact High End Systems support at [support@flyingpig.com](mailto:support@flyingpig.com) or 800-890-8989