The video card riser board used within the Hog iPC console may become slightly dislodged after rough shipping. When this occurs, users will experience loss of the second and third video outputs. High End Systems recommends this simple procedure to reengage the video card connection. If problems with the video card riser connection continue, then contact HES support at 800-890-8989 or support@flyingpig.com.

⚠️ **Warning**

The following procedure should ONLY be performed by authorized service technicians.

1. Remove the four front panel retaining screws (A).

   **TIP:** Use a 4mm hex tool.

2. Slowly and gently lift up rear of the front panel and disconnect the cable connections. Note the connector labels and locations. Remove front panel and set aside.

3. Using a #2 Philips screwdriver, remove the five screws that mount the computer housing cover (B).
NOTE: Some older Hog iPC consoles have the wiring exiting through the top of the computer housing through a snap-in strain relief (C).

Gently lift the cover and snap the strain relief up and out of the mounting hole, and then feed the wiring through the keyhole slot.

4. Gently lift up the computer housing cover so the motherboard is exposed. Locate the video card and riser on the motherboard.

Push down with slight pressure on the end of the video card riser board nearest the console wrist rest until the card reengages into the slot. (Take care to only press on the green board so as to not bend the video card socket.)

Reverse steps 1-3 to re-assemble the console.